

## **COVID-19 and Winter Virus Health and Safety Policy**

This business is governed by UK Law for close contact workers, and by the stricter regulations drawn up by the Institute for Sports and Remedial Massage (ISRM). Within this framework, the processes implemented under the COVID-19 period are there to protect your safety, that of the therapist, and also that of other clients and wider society.

Please do remember that even if you feel healthy and comfortable with taking additional risk, your therapist and other clients may have different approaches to risk. These may involve conditions that render them vulnerable to COVID-19 and other viruses, or may relate to contact with vulnerable colleagues or family members. Thank you for your patience and consideration.

Please expect the following additional winter virus safety measures as part of your session:

- Pre-booking online screening form for winter viruses
- Pre-session online consultation form
- Pre-session chat, time permitting, to maximise effectiveness of face-to-face session
- Hand sanitisation by both therapist and client at point of entry
- Wearing of facemask, properly fitted, by both therapist and client from point of entry
- Care with work over the face or in direct line of each other's breathing
- Sessions paid in advance, no cash please!

Please note new towels and covers or couch-roll are used for each client. The couch and other surfaces will be wiped down between clients and the room will be well ventilated. We would like to thank clients for minimising the touching of surfaces, doors, and handles. Gloves and visors will not in general be worn by therapists.

While the above may sound like a lot of process, it is there for your reassurance and for everyone's safety, and we aim to continue to offer you a relaxing and comfortable session. If you have any questions or concerns at all, please don't hesitate to get in touch.

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